

## WHAT SHOULD I EXPECT AFTER MY ORDER IS PLACED?

Strictly Tool Boxes is committed to providing the highest quality customer service.  
Our customer service doesn't end when your order is placed.

### CHECKOUT

1. Billing Information  
2. Shipping Information  
3. Shipping Terms  
4. Payment Information  
5. Order Review

Product Name	Price	Qty	Subtotal
Tool Vault		1	
Subtotal			\$0.00
Free Shipping (Terms & Conditions Accepted)			\$0.00
<b>Grand Total</b>			<b>\$0.00</b>

Back **Place Order**

## 1. PLACE YOUR ORDER

Once your order is placed, your web browser will take you to a blank web page with your order number listed at the top.

Please write the order number down in case the order confirmation email fails to arrive to you.

Your Order #01820541 (placed on October 01, 2013 10:52:23 AM EDT -05)

**Billing Information:**  
Sherron Plumer  
4033 NE 45th Ave  
Suite A  
Gainesville, Florida, 32609  
United States  
T: 352-209-4399

**Payment Method:**  
Check / Money order

**Shipping Information:**  
Sherron Plumer  
4033 NE 45th Ave  
Suite A  
Gainesville, Florida, 32609  
United States  
T: 352-209-4399

**Shipping Method:**  
Free Shipping - Term & Conditions Accepted

Item	Sku	Qty	Subtotal
56" Food Vault 21 Drawer Food Cabinet & Top Chest	TV-962C-05	1	\$1,895.00

**Shipping Options:**  
Free Delivery (Without Lift Gate)

Subtotal: \$1,895.00  
Shipping & Handling: \$0.00  
Tax: \$0.00  
**Grand Total: \$1,895.00**

\*All products that arrive via common carrier freight must be inspected prior to signing for the product. If your product arrives damaged you must refuse delivery, note the damage on the bill of lading, THIS IS MANDATORY FOR YOUR PROTECTION although the responsibility is with the carrier, please notify and contact StrictlyToolboxes.com immediately so that we may be of some assistance. Once you accept damaged freight StrictlyToolboxes.com will be unable to help you with a freight claim.  
If you have any questions, please contact us at [sales@strictlytoolboxes.com](mailto:sales@strictlytoolboxes.com) or call us at (888) 289-1952 Mon-Fri 9:00am - 5pm EST.

## 2. RECEIVE ORDER EMAIL

You will receive a detailed receipt in your inbox within seconds of placing your order online.

Please review this email, and be sure to check if your shipping address is correct.

If you did not receive your order email, please contact us at:  
**888-289-1952.**

**STRICTLY TOOLBOXES.com** 888.289.1952

Your order has shipped!

Shipped By: **FEDEX**      Tracking Number: **70123456789**

**Help:**  
Thank you for your order from Strictly Tool Boxes. Typically 99% of all orders will ship within 1 - 3 business days. In this time period you will receive 2 separate emails from us that will include:  
• Your freight tracking information  
• Instructions for inspecting your toolbox

Once you input your tracking number into your freight carrier's website it will give you a contact phone number to set up a delivery appointment and also an estimated date for delivery. If you need to schedule a delivery appointment you can do so after you receive your tracking information. Strictly Tool Boxes recommends that everyone schedules a delivery appointment. Please note all residential deliveries will require a delivery appointment.

If you have absolutely any questions about the emails listed above please contact us at [sales@strictlytoolboxes.com](mailto:sales@strictlytoolboxes.com) or call us at 888.289.1952 Monday - Thu, 9:00am - 6:00pm, Friday 9:00am - 3pm EST.  
Thank you again for your business.

## 3. SHIPPING NOTIFICATION EMAIL

You will typically receive your Shipping Notification Email within 1 - 2 business days after your order is completed.

Near the top of this email, you will find a link to your freight carrier's website along with your tracking number.

**STRICTLY TOOLBOXES.com** 888.289.1952

**Items:**  
56" Food Vault 21 Drawer Food Cabinet & Top Chest      Sku: TV-962C-05

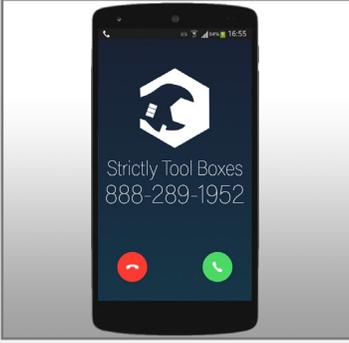
<b>72" TOOLBOXES</b>	<b>56" MONTEZUMA TOOLBOXES</b>	<b>56" EXTREME TOOLBOXES</b>
<b>41" MONTEZUMA TOOLBOXES</b>	<b>41" EXTREME TOOLBOXES</b>	<b>LIFT DATE DELIVERY</b>

## 4. FREIGHT INSPECTION EMAIL

This will be the most important email you receive from StrictlyToolboxes.com.

This email will contain all the steps needed to properly inspect your toolbox for all types of freight damage. Once opened, please click on the appropriate toolbox that matches your order.

Read through the instructions thoroughly to be properly prepared for when you freight carrier arrives.



## 5. CONFIRMATION PHONE CALL

You will receive a phone call from one of our staff members usually the day your toolbox ships.

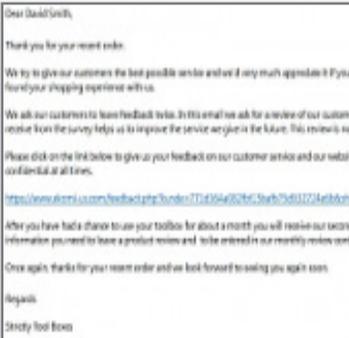
They will go over any questions you may have about your order and will give you your local freight terminal phone number if it is available at the time.



## 6. TOOL BOX DELIVERY

If your order shipped via truck freight, **YOU MUST** call the freight carrier for a delivery appointment.

Follow the directions in your freight inspection instructions email, **YOU MUST** inspect the toolbox for any dents or damage upon delivery before signing.



## 7. CUSTOMER SERVICE REVIEW EMAIL

About a week after we ship your tool box, you will receive an email asking to review our customer service.

Your opinion matters, please click the link in the email to leave a review about the quality of our customer service and website.



## 8. TOOL BOX REVIEW EMAIL

About a month after we ship your tool box, you may receive a second review email from us.

Please click the link in the email to leave a review for the tool box you ordered.

# STRICTLY **TOOLBOXES**.com

# 888-289-1952

**DIRECT LINE:** 352.672.6566  
**FAX:** 352.226.8579  
**EMAIL:** sales@strictlytoolboxes.com

**HOURS:**  
MON-THU 9:00am - 6:00pm EST.  
FRI 9:00am - 5:00pm EST.

**ADDRESS:**  
Strictly Tool Boxes  
4820 NE 49th Ave  
Gainesville, FL 32609